

IT Digital Chat

January 5, 2018

Agenda

2017 In Review

2018 & Spring Initiatives

IT Strategic Goals

Transform Teaching & Learning

Expanding Research

Streamlining Service Delivery

Enhancing Security & Privacy

Investing in the Workforce

Aligning through Governance & Transparency

Continuously Transforming the Technology Enterprise

2017 Year in Review

Transforming Teaching & Learning



canvas

The screenshot shows the Canvas LMS dashboard for a user at Georgia Tech. The browser address bar displays "Secure | https://gatech.instructure.com". The dashboard features a left-hand navigation menu with icons for Account, Admin, Dashboard, Courses, Groups, Calendar, Inbox, Commons, and Help. The main content area is titled "Dashboard" and contains a grid of course cards. The cards include:

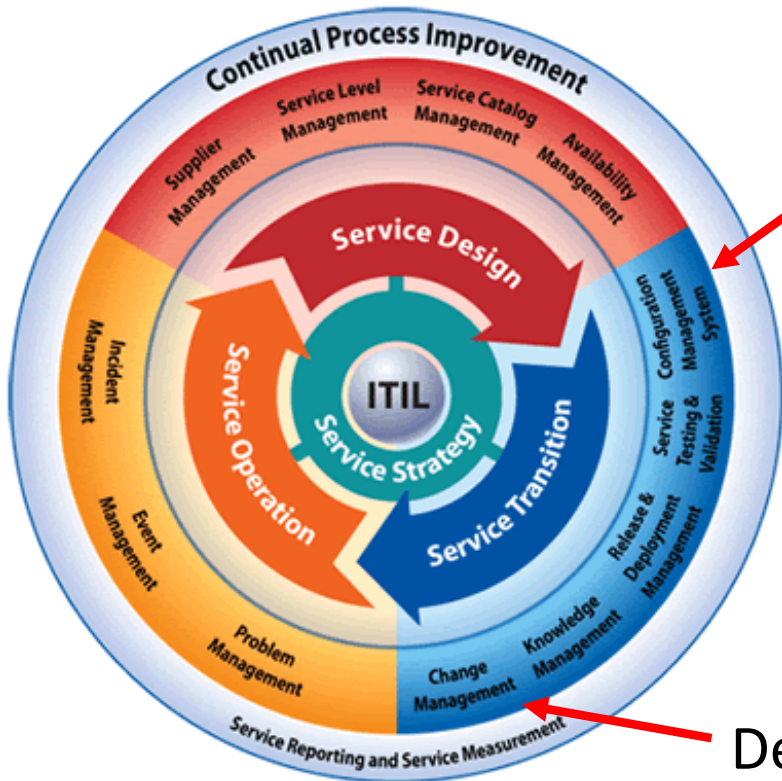
- pc21 Sandbox 20170929 (pc21 20170929)
- pc21 Sandbox 20180104 (pc21 20180104)
- Sandbox_Buffington 1
- Training Course 2017 (Fall 2017)
- DB Sys Concepts & Design - OAN (CS-6400-OAN, Spring 2018)
- GT Onsite Training (GTOnsite)
- sandbox-cs6400 001
- Test Course1 (Test Course1)
- wgoetzel3 Sandbox 20171025 (wgoetzel3 20171025)

On the right side, there is a "Georgia Tech" logo, a "Coming Up" section with "Office Hours" (GTOnsite, Jan 10 at 1pm), and a "Recent Feedback" section with the message "Nothing for now". Below these are buttons for "Start a New Course" and "View Grades". The footer of the page includes "INSTRUCTURE" and links for "Terms of Service", "Facebook", and "Twitter".

2017 Year in Review

Streamlining Service Delivery

ITIL Program Rollout began in early Spring 2017



December 2017: Configuration Management

servicenow

December 2017: Successful Change Management Implementation

2017 Year in Review

Enhancing Security & Privacy

Two-Factor for Students, Fall 2017



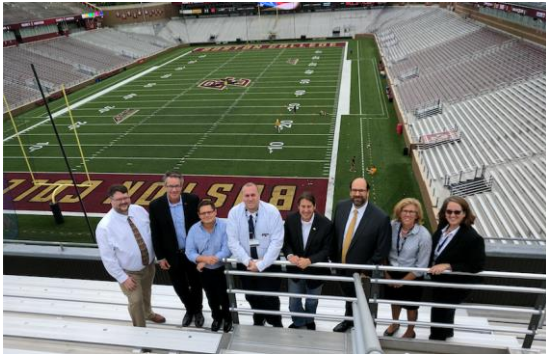
End-Point Protection & Management



2017 Year in Review

Investing in the Workforce

MOR IT Leadership Graduates



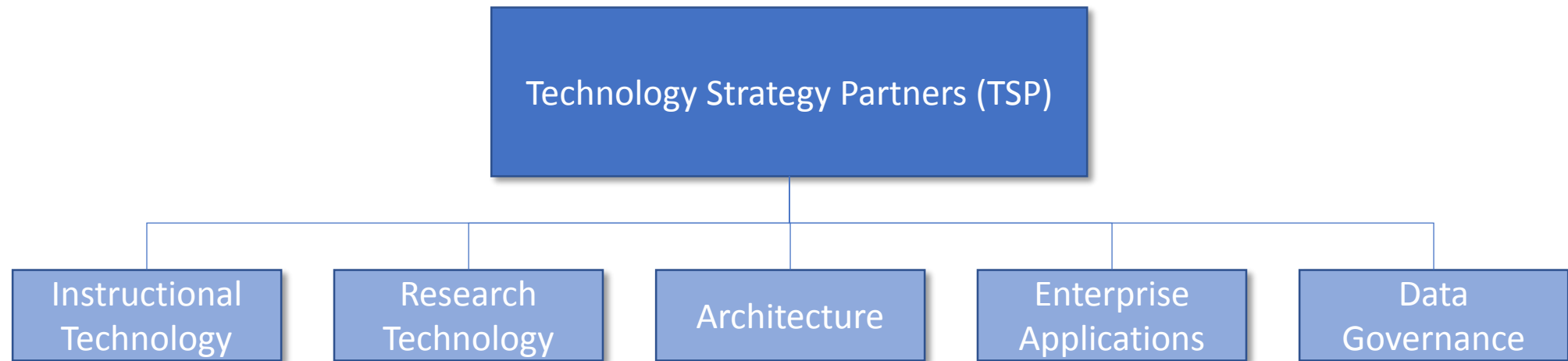
One-IT Launch, Spring 2017



2017 Year in Review

Aligning through Governance & Transparency

IT Governance Launch: Fall 2017



2017 Year in Review

Transforming the Technology Enterprise

Palo Alto Firewall Rollout: July-December 2017



Data Center Virtualization Planning



Looking Forward

Spring 2018 Initiatives

Spring 2018

Georgia Tech Digital Plan Development

Technology Strategic Plan for Georgia Tech

Major Components of the Plan:

Digital Learning Program

Research Program

Enterprise Technology Program

Enterprise Data Program

Spring 2018

Data Center Unification

Comprehensive Inventory of Institute Data Centers

Opportunity Identification to Leverage CODA

*Opportunities to decrease Data Center Footprints across the
Institute*

Project Lead: Eric Buckhalt Project Manager: Larry Rowe

Spring 2018

2018 MOR Cohorts

Enterprise-Wide Professional Development View

17 Participants in 2 Cohorts

9 from Colleges & Departments

8 from OIT

Spring 2018

OneIT Spring Agenda

Monthly Speaker: January 12, Global Knowledge

ITIL Awareness Training: January 30

Spring Social and IT Symposium, TBD

Spring 2018

EndPoint Implementation

Currently exiting Procurement Phase

Steering Committee Established: Lawrence Sharp, Chair

Spring 2018

ITSM Implementation

Incident, Event, and Problem Management Rollout

Project Lead: Andrew Deitz, Project Manager: Henry Jennings

Spring 2018

Unified Service Catalogue

Comprehensive Service Catalogue for all Technology Services

Project Lead: Maria Hunter, Project Manager: Henry Jennings

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