

OIT End of Year Poem

By Katie Crawford

In 2022, OIT created the 'next,'
Focusing on the ISP and DataX.

Adding value to our customers and trying to improve,
Providing the technology so everyone could move.
We had lots of wins and a few bumps in the road,
But our team came together through the workload.

Throughout the year, hard work was a theme,
By breaking down barriers and working as a team.
Evidence of this was our conference – Data Days,
Which provided info on data and all the ways.
With your support, we hope to grow it next year,
More people and vendors will surely be here.
Now, let's hear about the projects we've moved through,
We hope OIT teams have made life better for you.

Our A&I provides the foundation for us all,
So if anything happens, they hop on a call.
They pull teams together during major incidents,
Ensuring quick resolution and a plan that makes sense.
The team continued to support campus through AV,
And are working to improve door-access policy.
Managing the foundation, they were the jack-of-all trades,
Improving the network with Wi-Fi upgrades.
EADI built bots to get the work done,
And made reporting your telecommute a little more fun!
Banner 9 registration went live for the masses,
Making it simpler for students to select all their classes.
With data they made progress with self-service tools,
With participants from Central and all of our Schools.
They produced dashboards to help with decisions,
And provided data to drive all the visions.
They worked hard with our customers to improve moral,
Going live with enhancements and WorkDay and SAL.
They supported e-mail and Microsoft Teams,
Could anyone keep up with all their chat streams?

To ensure the ASC met its goals and vow,
Digital Business came through within ServiceNow.
They worked to build forms to improve hiring,
What they built was foundational and awfully inspiring.
The work will continue with ASC in HR,
So we know this team will continue to star.
We relied on the EST to answer the call,
Providing support for our issues, both big and small.
They supported campus services to move things ahead,
With projects to keep students happy and fed.
This team manages chance, incidents, and config.,
Keeping us aligned across OIT is big!

Through it all, we needed support from OSI,
They supported each team as a true ally.
They manage projects as if they're their own,
They tackled issues and risks as soon as they were known.
They communicated changes across GT,
Ensuring people are trained on new technology.
They worked hard with discovery within Data Gov.,
Helping our data stewards is a labor of love.

Academic Technology and Research Computing,
With such important customers, this team is executing.
They provided the technology so faculty could teach,
The lectures, assignments, and grades all within reach.
PACE worked with the community to understand need,
Ensuring they could meet demand with improved speed.
Consuming the power of the Phoenix the researchers
produced,
Using the Inferno and Ember cues gave them a boost.
TAG continued to support fusion, promote, and myTest,
Providing solutions to gaps and hopefully reduce stress.

Cyber went through a lot of great change,
Working with all of you to expand the range.
The Cyber FBI Bootcamp was started,
And the Campus Liaison program was charted.
The goal is to work together to protect,
Each of us looking for bad actors to detect.
They performed a tabletop exercise with friends,
And built out an analytics team to identify trends.
They helped make sure a lunar flashlight worked well,
And established a CRATE for George P. Burdell.
The Cyber team is growing to be the best around,
With increasing threats, they refuse to back down.

As a team, we look forward to 2023.
There's much work ahead, we hope you agree.
We look forward to collaborating with each one of you,
If we all work together, there's so much we can do!