

The background of the slide is a sepia-toned photograph of a steam locomotive engine, showing the front boiler, headlights, and the iconic 'GT' logo on the side. The image is partially obscured by a large white arrow pointing to the right, which is part of the Georgia Tech branding.

**Georgia
Tech**

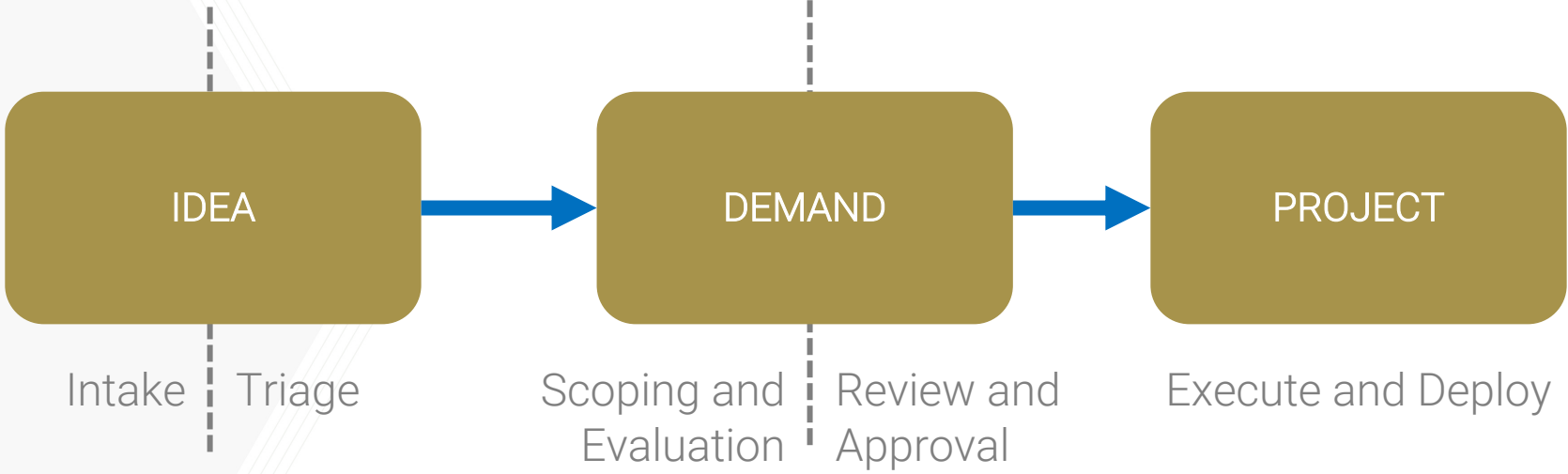


CREATING THE NEXT

Introduction to Idea – Demand – Project

Quick Reference Guides

The Idea – Demand – Project



Idea States Within ServiceNow

Submitted

Is the default state of an idea once it is created.

Accepted

Idea has been accepted, but has been put on hold for possible development in the future.

Closed Skipped
(Defer)

The request is already developed at the time of idea submission or is close to being developed.